



March 13<sup>th</sup> 2020

**\*\*For External Distribution\*\***

Re: COVID 19 Virus

At Twinlab, the health and well-being of our consumers, employees, and communities is our top priority. We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19) and are committed to being responsive to the needs of our consumers, retailers and employees as the situation evolves.

Steps we're taking to keep our products safe:

- In our offices, we have encouraged all non-essential personnel to work from home.
- In our warehouses, all of our warehouse technicians and operators are required to wear gloves, masks, and wash their hands regularly. Additionally, we have distributed hand sanitizer throughout the facility.
- We're following the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), federal agencies, and other global health organizations to collect the most up-to-the-minute information to ensure the actions we're taking are comprehensive and expedient.

At this time we are not anticipating any interruption in manufacturing or shipping product. All of our products are Manufactured and bottled in FDA inspected facilities following strict GMP guidelines.

This is a fluid situation that we are closely monitoring at the highest levels within our company and we will continue to update our consumers and retail partners should there be additional developments.

Should you have any questions or concerns please don't hesitate to reach out to your Sales Representative, Broker or Twinlab directly via our Consumer Affairs line at (800) 645-5626 or (561) 569-2385

*RZ* - Ryan Zackon, Vice President